



# Roadmaps for the Water Supply and Sanitation MDGs

## Will they lead the way?

### Introduction

At the United Nations Millennium Summit in 2001, 189 countries reached agreement on targets for economic, social and political development by 2015. This was translated into a roadmap detailing the Millennium Development Goals (MDGs). One of the MDG targets is to halve the proportion of people without access to safe drinking water supply and sanitation (WSS) by this date.

A roadmap, in this context, is an action plan or a guidance document. It has the additional feature of being in the public domain and is therefore meant to be accessible and used by many varied stakeholders. Different types of roadmaps are being developed in the water and sanitation sector, which are distinguished here as either general roadmaps or national sector roadmaps.

This briefing note reviews the potential of both general and national sector roadmaps to achieve the water, sanitation and health sector MDGs, and considers how their development and implementation might be improved.



### Headline facts

- Sector roadmaps are relatively new and their development is not well documented. More general roadmaps do exist which can provide valuable lessons for sector roadmap development.
- A roadmap is a living document that can capture and synthesize experience, innovation and new insights over time.
- Roadmaps need to be country-owned to ensure commitment by leaders and legitimized by civil society involvement.
- Roadmaps may become a goal in themselves as a response to donor requirements, rather than being planning frameworks to accelerate existing country plans towards achieving the MDGs.
- Grassroots level consultation with marginalized groups needs to be an important aspect of roadmap development, but is rarely put into practice.
- Roadmap development should integrate existing experience with other approaches which include general strategies for sector development.
- Implementation of roadmaps should be properly monitored to maintain political commitment by national governments and the international community.



## Developing a Roadmap

**Table 1. Key elements found in most roadmaps**

Elements	Observations
A vision	<ul style="list-style-type: none"> <li>An umbrella view helps create a shared horizon</li> </ul>
A taskforce	<ul style="list-style-type: none"> <li>Small representative team of stakeholders to ensure direction</li> </ul>
Comprehensive situation analysis	<ul style="list-style-type: none"> <li>Establishes a baseline for planning and action and national water sector profile</li> <li>To better understand sector programmes, institutional structure and capacities</li> </ul>
Multi-stakeholder consultation	<ul style="list-style-type: none"> <li>To obtain political commitment</li> <li>To seek stakeholder agreement/commitment at different levels</li> </ul>
Shared objectives	<ul style="list-style-type: none"> <li>Establishes critical objectives with smart indicators for monitoring</li> </ul>
Comprehensive plan	<ul style="list-style-type: none"> <li>Strategies, methodologies and activities for reaching objectives</li> </ul>
Financial model	<ul style="list-style-type: none"> <li>A crucial aspect requiring a medium term investment plan</li> </ul>
Communication strategy	<ul style="list-style-type: none"> <li>Important for goal sharing and related action. Helps the roadmap to be a living document</li> </ul>
Monitoring system	<ul style="list-style-type: none"> <li>Procedures and indicators need development</li> </ul>

Although there is limited information on the process of roadmap development, the above elements are found to be key. A roadmap stresses the need for stakeholder consultation and ownership, so the process of its development becomes as or even more important than the roadmap itself. Advocacy is the first step to creating interest amongst stakeholder groups. Arranging their active participation is often complex, as well as creating shared understanding of problems and solutions and agreement on actions required.

## Sector Roadmaps

Sector roadmaps to achieve the MDGs are relatively new. Yet more general roadmaps, such as those described below, are not new for the sector and can provide valuable lessons for the growing number of sector road mapping efforts that are underway.

### Roadmap to guide PSP-based reform in the sector

This World Bank guided roadmap was the product of a 'decision makers' workshop in 2002. Its objectives are to:

- develop a shared vision of conditions for sustainable and socially responsive Private Sector Participation (PSP)-WSS services in Africa;
- offer easy access to good practice and guiding principles;
- provide practical guidance in planning, implementation and sustaining PSP-based reforms; and
- facilitate coordinated action by donors.

Six stages are distinguished in the development process of the roadmap:

1. Develop guiding principles	4. Establish a sector reform task force
2. Make a strategic assessment	5. Develop a financial model
3. Create political commitment	6. Ensure communication & consensus

The roadmap is presented in three information 'layers' relating to the main target groups:

- policy makers and generalists: milestones and guiding principles;
- planners and sector managers: critical issues and success factors; and
- practitioners and specialists: cases, models, good practices and tools.

This approach helps to structure discussions and involves different stakeholders in the development of the roadmap at different times and particularly in relation to issues that

are of most concern to them, thus making the process more efficient and interesting. The document states that the roadmap is seen as a living document that will capture and synthesize emerging experiences and will be enriched over time with innovations and new insights. In practice, this has not happened and the World Bank seems to be placing less emphasis on PSP according to their recent statements in the World Water Forum in Mexico.

### The Global WASH Forum Roadmap

The *Roadmap from Dakar towards achieving the MDGs on Sanitation and Water* came out of the 2004 Global WASH Forum. Its vision is that the sanitation MDG can be reached through collaboration of all stakeholders in the sector. The 23 critical signposts cover political will, enabling framework policies and strategies, finance, coalitions and partnerships, Local Government, and external support. These can be used by politicians, professionals, civil society and others for analysis, planning and monitoring of progress towards the targets. Responsibility and accountability is required by all, and particularly those at country level.

One of the signposts is towards a national MDG-based WSS roadmap. Where this does not exist, the Water Supply and Sanitation Collaborative Council (WSSCC) suggested good practice includes:

- MDG-based roadmaps at local and national levels for which they provide guidance;
- country-owned processes based on stakeholder consultation;
- linking with countrywide planning and budgeting systems; and
- recognition of the right to water and sanitation.

*Box 1: Sukthankar Committee Roadmap*  
The Government of Maharashtra established a roadmap committee for improved provision of water and sewerage in rural and urban areas. Its Terms of Reference broadly included:

- an in-depth study of current operation and maintenance of water supply schemes;
- how to improve groundwater resource management;
- how to improve performance of existing assets;
- institutional and tariff restructuring;
- suggestions for private sector participation; and
- how to create a competitive environment.

## National WASH Sector Roadmaps

Senegal's national sector roadmap - the Millennium Water and Sanitation program PEPAM 2015 – is based on a comprehensive sector review. It indicates that the state will set up a unified intervention framework with a set of common rules for all actors, a tool for coordination, synergy, and experience sharing. The development and consultation process for this is useful for other countries involved in roadmap development.

Current roadmaps are different from the comprehensive plans made during the Water Decade 1980-90 as they place more emphasis on national ownership, stakeholder dialogue, linkages with broader strategies, monitoring and their being living documents.

### Box 2: Country action in the Water Decade, UN Chronicle, Jan 1985

The starting point towards achieving Decade goals is for each country to establish targets, plans and programmes which match, as far as possible, the global goal of providing safe water supply and appropriate sanitation for all. By the end of 1983, 90 countries had Decade plans approved or in preparation. Several of these included institutional reforms and better coordination in planning and management. In some cases this included special government units to deal with WSS problems, decentralizing authority to regional and local levels, and training to meet the human resource requirements. Also better coordination of donor activities was envisaged with UNDP Resident Representatives serving as focal points for activities within each country.

Adapted from: <http://www.highbeam.com/library/docfree.asp?DOCID=1G1:3752735&ctrlInfo=Round18%3AMode18c%3ADocG%3AResult&ao>

The WSSCC is an advocate of national sector roadmaps which they define as planning frameworks to align and accelerate existing country plans towards the MDGs. They are long term, country-owned, phased plans based on consultation. They are not Master Plans, an easy way to get donor funds, or an imposed bureaucratic process unrelated to ongoing sector programmes.

### EU Water Initiative (EUWI) and WSP-AF Sector Roadmaps

The Africa Working Group on WSS of the EUWI was established under the Africa EU Strategic Partnership on Water Affairs and Sanitation to focus on country and regional activities related to WSS MDGs. The working group collaborates closely with the technical advisory committee of the African Ministers' Council on Water (AMCOW). In 2005 the Africa Working Group and the WSP-Africa signed an agreement to support the achievement of the WSS MDGs in Africa and to chart the way forward through multi-stakeholder consultation to seek broad agreement on national sector roadmaps. AMCOW selected 10 countries for this 'country dialogue' process: Ethiopia, Ghana, Mozambique, Rwanda, Mauritania, Central African Republic (C.A.R.), Cape Verde, Congo-Brazzaville, Egypt and Zambia.

WSP-Africa in partnership with its financial partners, the EUWI, World Bank and the African Development Bank (AfDB) is assisting roadmap development and implementation. Their achievement requires political commitment, government leadership and increased support by external agencies. The forthcoming first African MDG Country Assessment Report will collate the status of roadmap implementation.

Little information is available on roadmap development processes to guide others. Box 3 provides some insight into this, stressing the need for a good initial baseline overview. Scenario analysis may also help to explore different available options.

### Box 3: Mozambique water sector roadmap

The Country Dialogue process began in 2005, with support from the Dutch government and WSP. A small team has collected information and held stakeholder discussions. The process includes a scenario analysis, with a draft roadmap submitted for external consultation. A strong capacity building component is called for, to cope with an increase in sector investment in the course of 2006.

## ADB-Supported Water Roadmaps

The Asian Development Bank (ADB) has supported roadmap development for the water sector since 2001 in Cambodia, Pakistan, and Vietnam as part of their Country Strategy and Program Development process. These roadmaps do not refer to the MDGs, but are, in fact, more comprehensive than national WSS roadmaps, with more emphasis on Integrated Water Resources Management (IWRM). The roadmaps have plans up to 2010, showing actual progress over the last five years. They do not provide different financing scenarios, but consist of a series of projects funded by different donors.

A distinction is made between:

- sector outcome (see examples below);
- sector outputs;
- sector issues and constraints; and
- actions, milestones and investments.

Sector outcome	Issues
National water reforms	Effective national water policy Effective water sector lead institution Effective water action agenda
Water resources management	Total annual withdrawal as share of water resources Capacity to collect and manage data River basin perspective Devolution of IWRM Adversely affected water quality Water quality management practice Adversely affected coastal zone Economic losses from flood/drought Loss of life from flood/drought
Water service delivery	Incidence of diarrhoea in under fives Urban access to safe water Urban access to adequate sanitation UWSS-non revenue water Urban effluent treated Cost recovery for urban water supply Private sector participation Effective regulatory systems Rural access to safe water Rural access to adequate sanitation Self-sustaining rural water supply Irrigation efficiency Rice/wheat yield per volume of water Cost recovery for irrigation system User participation in irrigation.

From an ABD perspective, the roadmap is a living document – part of a five year cycle. From a country perspective, this is too long to direct progress. Monitoring and updating through national authorities is not well established, making the roadmap in this case less of a living document.

## Conclusions and Emerging Issues

Overall, roadmaps are receiving increasing support from donors and national governments. However, their development is not well documented and there is little guidance on effective stakeholder involvement in the process. The following sections point to good practice in any planning approach.

### Roadmaps need to be country-owned

- A country-owned WASH Roadmap process would: support country achievement of WASH MDGs; be based on a good sector review and a well designed participatory process; lead to an internally-owned plan; aid implementation including better learning, allocation of support and monitoring.
- Commitment by country leaders is essential to create support in their own institutions and in civil society.
- National ownership is important, legitimized by civil society involvement. Roadmaps should be in the public domain and easily accessible.
- Roadmaps require discussion at regional level for accurate data and budget allocations. This is complex due to the lack of good planning instruments at this level and late disbursements from national to local governments making planning difficult.

### Roadmaps may become a goal in themselves

- Roadmaps may remain policy only, to satisfy donor requirements such as that of the EU which asks about how projects fit with a plan for reaching the MDGs.

### Ensuring participation with a gender perspective

- Grassroots level consultation with marginalized sections of society is crucial to understanding their aspirations and difficulties. Their representatives are important stakeholders in the process of roadmap development.
- Information that is disaggregated by gender is virtually absent in current roadmaps, but is an essential check on the equitable effects of these initiatives. For example, the African Gender and Development Index is designed to measure differences in status by gender and the progress made in implementing gender policies.
- Recognizing that sector roadmaps are embedded within broader IWRM issues is necessary for the sustainability of services. Linkages and financial competition with other sectors should be taken into account.

### Linking to existing experience and avoiding duplication

- It is essential to build on experience with Poverty Reduction Strategy Papers and Sector Wide Approaches, which include general strategies for sector development.
- Financial and administrative issues require considerable attention, including different scenarios together with their specific financial implications. The fund flow process and transaction costs should be carefully reviewed alongside an exploration of how to shorten time between pledges and delivery.

### Monitoring and transparency

- To maintain political commitment, roadmap implementation should be properly monitored, although there is no agreement on how this should be carried out.

This briefing note reviews the potential of general and national sector roadmaps to achieve the water, sanitation and health sector MDGs, and considers issues for their improvement.

### Key references

- Cross, P. (2005). *WSS MDG Roadmaps for Africa*, Washington: Worldbank-WSP [http://www.wsp.org/Access\\_archives/access34.pdf](http://www.wsp.org/Access_archives/access34.pdf)
- Haines A. and Cassels A., (2004). Can the millennium goals be attained? *BMJ 2004*; 329 <http://bmj.bmjournals.com/cgi/content/extract/329/7462/394>
- Kriss, P. and Doyen, J., (2002). *Decision makers' workshop, Private Sector Participation in Water Supply and Sanitation Services in Sub-Saharan Africa, Summary proceedings and outline of a roadmap*. Dakar February 13-15, 2002. World Bank. Water and Urban Units for Africa. [http://wbln0018.worldbank.org/water/bnwp.nsf/files/Volume+1+-07-19-2002.pdf/\\$FILE/Volume+1+-07-19-2002.pdf](http://wbln0018.worldbank.org/water/bnwp.nsf/files/Volume+1+-07-19-2002.pdf/$FILE/Volume+1+-07-19-2002.pdf) Accessed February 2006.
- Shordt, K., van Wijk, C. and Brikke, F., (2005). *Monitoring Millennium Development Goals for Water and Sanitation: a review of experiences and challenges*. Delft: IRC International Water and Sanitation Centre. <http://www.irc.nl/page/14212>
- WSSCC, (2005). *The roadmap from Dakar, towards achieving the Millennium Development goals on sanitation and water*, Geneva, WSSCC <http://www.wsscc.org/dataweb/downloads/roadmap/Roadmap%20-%20Final.pdf>

This Briefing Note is based on the full report by Jan Teun Visscher, Paul van Koppen, Erma Uytewaal and Catarina Fonseca available at [www.Lboro.ac.uk/well](http://www.Lboro.ac.uk/well)

Briefing Note compiled by  
Julie Fisher of WEDC

Photographs by Darren Saywell and  
Rebecca Scott

DFID Resource Centre in Water, Sanitation &  
Environmental Health  
[www.Lboro.ac.uk/well](http://www.Lboro.ac.uk/well)

For further information, contact:  
WELL  
Water, Engineering and Development Centre  
(WEDC)  
Loughborough University  
Leicestershire LE11 3TU UK

Email: [WELL@Lboro.ac.uk](mailto:WELL@Lboro.ac.uk)  
Phone: 0 (44) 1509 228304  
Fax: 0 (44) 1509 211079  
Website: <http://www.Lboro.ac.uk/well/>

**WELL** WELL is a network of resource centres:  
WEDC at Loughborough University UK  
IRC at Delft, The Netherlands  
AMREF, Nairobi, Kenya  
IWSD, Harare, Zimbabwe  
LSHTM at University of London, UK

TREND, Kumasi, Ghana  
SEUF, Kerala, India  
ICDDR, B, Dhaka, Bangladesh  
NETWAS, Nairobi, Kenya  
NWRI, Kaduna, Nigeria

This note was funded by the UK Department for International Development (DFID).  
The views expressed, however, are not necessarily those of DFID.

Published by WEDC on behalf of WELL